

M O P A C

MAYOR OF LONDON
OFFICE FOR POLICING AND CRIME

Report to the Police and Crime Committee: 9th February 2024

Sophie Linden
Deputy Mayor for Policing and Crime

1 INTRODUCTION

This report is provided to the Police and Crime Committee (PCC) to assist the Committee in exercising its function in scrutinising and supporting the Mayor's Office for Policing and Crime (MOPAC) and to hold it to account.

This report covers the period from **12th January 2024 – 9th February 2024**.

In addition to the range of regular meetings and briefings with key stakeholders, including senior Metropolitan Police Service (MPS) officers, below are the main activities I have been involved in during this period.

2 MOPAC ACTIVITY REPORT

- In this period, I have met with senior members of the MPS as part of my oversight and engagement work, including:
 - The Mayor's bilateral meeting with the Commissioner on 8th February.
 - My eight-weekly meeting with the AC for Frontline Policing Louisa Rolfe on 2nd February.
 - My eight-weekly meeting with the AC for Trust & Legitimacy Philippa Mills on 5th February.
 - My eight-weekly meeting with the AC for Met Ops Matt Twist on 5th February.
 - My eight-weekly meeting with the Met's Chief Digital, Data, and Technology Officer Darren Scates on 17th January.
 - A meeting with the Commissioner and Deputy Commissioner with the Met's Non-Executive Directors on 31st January.
- On 16th January I met with Marina Ahmad AM to discuss serious youth violence in her constituency of Lambeth and Southwark.
- On 16th January I was pleased to attend the London Cycling Network's launch event for their report on the abuse women receive while cycling. At the event I spoke about the work the Mayor is leading with London's Cycling Commissioner Dr Will Norman to ensure that London is a safe city for women and girls to cycle in.
- On 17th January I co-chaired the London Drugs Forum with Dr Tom Coffey.
- In this period I attended meetings on the MOPAC/Met budget on 17th January and 24th January.
- On 18th January I met with the Shadow Minister for Crime Reduction, Feryal Clark MP.
- On 19th January I was pleased to join Barnet councillors and Anne Clarke AM in Colindale to see how the Met and Barnet Council's pioneering *Clear, Hold, Build* initiative on the Grahame Park Estate is tackling serious and organised crime and making the community safer.
- On 22nd January I joined the Mayor and Assembly Members with Jewish community leader and genocide survivors at City Hall's moving Holocaust Memorial Day Service.

- On 22nd January I was pleased to join the London Retail Crime Reduction Partnership to hear more about the work the Met is doing with retailers to tackle shoplifting and violence in retail settings to make them safer to shop and work.
- On 23rd January I joined the LPB's expert-led session with HMI Lee Freeman.
- On 24th January MOPAC's Head of Met Oversight – Workforce and Professionalism, Judith Mullet and I attended the Police and Crime Committee's Q&A session. At the meeting we answered questions on progress that has been made on Baroness Casey's findings and recommendations on the Met's misconduct system.
- On 26th January I was briefed by HMIC on their upcoming child exploitation report.
- On 26th January I met with Dee Perkins, Strategic Programme Director for Op Soteria.
- On 29th January I joined LPB members in meeting with the Met's Management Board.
- On 30th January I joined Debbie-Weekes Bernard and Claire Waxman in our fortnightly meeting with the London Jewish Forum.
- On 30th January I met with Jahnine Davis from Listen Up to discuss adultification.
- On 31st January I was pleased to attend the Combatting Drugs Partnership Senior Responsible Officer Event at City Hall. At the event I heard how our criminal justice and health agencies are tackling drug-related harms and crime and spoke about the Mayor's funding of Project ADDER and the London Drugs Forum.
- On 1st February I attended the LPB People & Culture Committee's online expert-led session, delivered by MOPAC's Workforce and Professionalism Oversight Team.
- On 2nd February I attended my quarterly meeting with Kilvinder Vigurs from HM Prison and Probation Service.
- On 5th February I met with Jacqui Smith to discuss follow up work in NHS North East London on the pledges agreed at the NHS/VAWG Summit in September 2023.
- On 6th February I attended the LPB People and Culture Committee's expert-led session with Professor Benard Burnes, Professor of Organisational Change at the Stirling University Management School.
- On 6th February I attended the NPCC's VAWG Expert Reference Group.
- On 6th February I also joined the Mayor in meeting with the Acting Director General of the IOPC Tom Whiting.
- From 7th – 8th February I attended the APPC's General Meeting where I spoke at two sessions, one on London's experience of being in HMIC's Engage phase of enhanced monitoring and the other with Baroness Casey where we discussed her review, how it came about and lessons that can be drawn nationally from it.
- On 8th February Debbie Weekes-Bernard and I met with the Deputy Israeli Ambassador to the UK Oren Marmostein.
- On 8th February I met with HMI Lee Freeman to discuss the inspectorate's upcoming inspection report on the Met's handling of the sexual and criminal exploitation of children.
- On 9th February I attended the VRU's Q3 Performance Meeting.

- During this period, I have also met with individual members of the LPB, including Stuart Lawrence on 15th January and Tijs Broeke on 9th February.
- During this period, I also continued to have regular meetings with the Mayor and his team.

3 MPS PERFORMANCE

Police data is now uploaded to the London data store. In addition, more police and crime data and information and interactive dashboards can be found at <https://www.london.gov.uk/what-we-do/mayors-office-policing-and-crime-mopac/data-and-statistics>. An overview of key crime types is below.

The table below shows the volume of crime for the most recent 12 months (Feb 2023- Jan 2024) and the percentage (%) change on the previous 12 months (Feb 2022 - Jan 2023) at the MPS level.

PCP Priority	Offence Category	Offence Sub-Category	MPS, Feb 22 - Jan 23	MPS Feb 23 - Jan 24 volume & % change
London is a Safe City for All	Total Notifiable Offences..	TNO Victim Based	788,235	853,754 (8.3%)
		Total Notifiable Offences (TNO)	873,515	930,983 (6.6%)
Trust and Confidence Increases (Neighbourhood Crime)	ASB	Anti-Social Behaviour Calls	231,297	240,744 (4.1%)
		Burglary - Business and Community	16,268	18,162 (11.6%)
	Burglary	Burglary - Residential	37,630	38,534 (2.4%)
		Total Burglary	53,898	56,696 (5.2%)
	Criminal Damage	Arson and Criminal Damage Offences	53,430	58,072 (8.7%)
	Robbery	Personal Robbery	25,589	30,016 (17.3%)
		Total Robbery	28,224	34,158 (21.0%)
	Theft Offences	Bicycle Theft	18,125	16,154 (-10.9%)
		Theft from Person	59,031	74,074 (25.5%)
		Shoplifting	39,361	58,405 (48.4%)
Vehicle	Total Theft Offences	241,116	283,902 (17.7%)	
	Theft from MV	64,718	60,476 (-6.6%)	
	Theft or Taking of MV	32,470	32,947 (1.5%)	
	Total Vehicle	109,110	105,570 (-3.2%)	
Violence is prevented and reduced	Domestic Abuse	Domestic Abuse Incidents	150,287	152,192 (1.3%)
		Domestic Abuse Notifiable	95,597	96,305 (0.7%)
		Domestic Abuse VWI	22,820	24,139 (5.8%)
	Hate Crime	Anti-Semitic	566	1,799 (217.8%)
		Disability Hate Crime	603	597 (-1.0%)
		Faith Hate Crime	1,908	3,778 (98.0%)
		Islamophobic	921	1,440 (56.4%)
		Racist and Religious Hate Crime	20,719	23,412 (13.0%)
		Sexual Orientation Hate Crime	3,508	3,726 (6.2%)
	Sexual Offences	Transgender Hate	394	528 (34.0%)
Other Sexual Offences		15,842	15,519 (-2.0%)	
Rape		9,245	8,746 (-5.4%)	
Violence Against the Person	Total Sexual Offences	25,087	24,265 (-3.3%)	
	Homicide	108	115 (6.5%)	
	Violence Against the Person	241,264	252,568 (4.7%)	
	Violence with Injury	77,676	80,411 (3.5%)	
	Violence without Injury	163,480	172,042 (5.2%)	
Weapon-enabled crime	Youth Homicide	18	31 (72.2%)	
	Gun Crime Lethal Discharge	226	175 (-22.6%)	
	Gun Crime Offences	1,494	1,445 (-3.3%)	
	Knife Crime Offences	12,858	14,923 (16.1%)	
	Knife Crime With Injury	3,606	3,760 (4.3%)	
	Knife Crime With Injury victims under 25 (non DA)	1,308	1,322 (1.1%)	

Public Attitudes: MPS

		December 2022	December 2023
Trust and Confidence Increases (Public Voice)	Feels well informed about local police activities over the last 12 months	31%	29% (-2 pp)
	The police are dealing with things that matter to this community	58%	57% (-1 pp)
	The police can be relied upon to be there when needed	57%	59% (2 pp)
	The police do a good job in the local area	49%	47% (-2 pp)
	The police listen to the concerns of local people	59%	57% (-2 pp)
	The police treat everyone fairly regardless of who they are	62%	62% (0 pp)

Satisfaction: MPS

		December 2022	December 2023
Victims and witnesses are better supported	User Satisfaction Survey - Overall Satisfaction	62%	61% (-1 pp)

TDIU: MPS

		December 2022	December 2023
Victims and witnesses are better supported	Telephone Digital Investigation - Overall Satisfaction Online	32%	32% (0 pp)
	Telephone Digital Investigation - Overall Satisfaction Phone	34%	36% (2 pp)

Note on MOPAC Surveys: The Public Attitude Survey (PAS) is a face-to-face survey of 19,200 Londoners each year about their experiences of and attitudes towards policing and crime in London. Interviews take place throughout the year and are distributed evenly across all London boroughs.

The User Satisfaction Survey (USS) is a telephone survey of 9,600 victims of high volume crime about their experience of reporting a single incidence to the police. Questions cover initial contact, the response and how they were treated by the police.

Victims of Residential Burglary, Assault, Personal Robbery and Hate Crime are interviewed 6-12 weeks after the report of their incident. Exclusion criteria: Under 18; Domestic Violence; Sexual offences; Police Officers assaulted on duty.

4 FINANCE AND PERFORMANCE REPORT

- 4.1 The external financial reporting of MOPAC is on a quarterly basis. The MOPAC Quarter Two 2023/24 Performance Update Report was published on 17th November 2023 and is also included below for reference.
- 4.2 The finance section of this report sets out changes to the MOPAC/Metropolitan Police Service (MPS) budget since the original budget was approved in March 2023. It also covers the budget monitoring position for MOPAC and the MPS as at the end of Quarter Two. It includes a breakdown of Revenue, Capital, and Reserves positions.
- 4.3 In March 2023, the MOPAC/MPS 2023/24 revenue budget was set at £3,281.5m, comprising of a £4,533.1m expenditure budget and a £1,251.6m income budget (this included a £193.6m transfer from reserves). Of this net expenditure £72.7m related to MOPAC, and £3,208.8m to the MPS.
- 4.4 Since the budget was approved further revisions to the budget have been approved reflecting proposed transfers to and from reserves and changes in grant assumptions. Net expenditure remains the same at £3,281.5m.
- 4.5 As at the end of Quarter Two MOPAC/MPS are forecasting an overspend of £39.7m of which £40.1m relates to MPS budgets offset by an underspend of £0.4m on the MOPAC budgets. Further details of the variances is set out below.
- 4.6 As at Quarter Two MOPAC and the VRU are forecasting a year end underspend of £0.4m. This includes the proposed carry forward of funds totalling £9.0m to align spend to delivery and use of reserves totalling £0.3m the majority of which relates to the costs of the London Policing Board in 2023/24 whilst a longer term funding solution is identified. This is offset in part by a reduction in the budgeted use of reserves.
- 4.7 As at Quarter Two the MPS are forecasting a £40m overspend. This is a worsening of the position reported at Quarter One. The gross expenditure forecast for Quarter Two is for an overspend of £81.8m against the MPS revised budget. Of this £42.2m relates to combined Overtime for Officers and Staff offset by an underspend of £12.8m on Police Officer and Staff Pay. In addition, running costs are forecast to overspend by £55.3m, these include training for CONNECT.
- 4.8 The £26.8m overspend on Officer Overtime is a continuing trend from Quarter One, with the pressure falling largely within Frontline Policing and Met Operations and is linked in part to the continuing difficulties in Officer recruitment. This variance includes £12.9m worth of costs for which additional funding will be received, with £4.6m coming from the Home Office and £8.3m from other income and grant receipts.
- 4.9 Overtime resulting from the current situation in the Middle East is not yet reflected in the forecast. This is an additional risk for the rest of the financial year. Increased

demand for services, particularly across MetCC, Met Detention and Public Order is the main reason for the projected overspend of £15.3m on Police Staff Overtime.

- 4.10 The significant pressure against Running Costs (£55.3m) relates to a £28.3m overspend against Supplies and Services, arising from increased cost of CONNECT (£7.1m), structural pressures and increased operational demand across the People & Resources (£10.0m) and Operations & Performance (£9.4m) business groups. In addition, transport costs are forecast to be £14.6m over budget due to higher maintenance, leasing and fuel costs (£4.6m) and frontline policing (£4.1m) Other Income is forecasting £19m more than the budget largely due to higher than anticipated interest income from cash investments.
- 4.11 The reserve drawdown has increased by £34.4m to £192.9m mostly due to CONNECT Drop 2 Training costs (£25.9m) and increased costs of delivery (£9.6m). Additional grant income of £22.7m is forecast of which £17.6m relates to the Coronation and the Ukraine Recovery Conference for which costs have been incurred and reflected in expenditure budgets. The balance is mainly related to Counter Terrorism related budgets.
- 4.12 The Capital Expenditure Forecast for 2023/24 is £335.6m. This represents a forecast overspend of £49m against the revised budget of £286.6m. The budget has been revised to take account of a property transaction which is planned for future years. The main variances are as follows:-
- Transformation Directorate: Full year forecast is £105.8m which represents an overspend of £43.2m against the revised budget of £62.6m. The increased forecast is driven primarily by CONNECT project delays combined with the additional CONNECT activity resulting in additional forecast expenditure of £26.8m. Also forecast is a £12.2m overspend on Command and Control due to project resource requirements, and £2.4m overspend against the Met CC Improvement Programme.
 - Data, Digital and Technology (DDaT) Forecast of £68.1m against the revised budget of £55.7m. This represents an overspend of £12.4m which is driven by £26m budget adjustments to account for over programming, £4.8m overspend on investment in new devices (Laptops) for frontline officers, £11.4m underspend on core IT infrastructure which includes networks, hosting, infrastructure maintenance and applications and service upgrades and £7m slippage into future years of Home Office programmes such as Emergency Services Network (ESN) and National ANPR Standards (NAS).
 - Property Services: Forecast expenditure of £64m which represents a £2.2m overspend against the revised budget (£61.8m). The overspend is driven by £4.5m of Net Zero Carbon funded works across the Estate (forward works), £0.6m of accelerated works on operational refurbishments including Skills House, Chadwell Heath and Front Counter Redecorations, £0.3m of accelerated works on BCU refurbishments, offset by £3.2m reduction in the Central Estate Programme.
 - Operations and performance: Forecast underspend of £3.4m against the revised budget of £8.8m. The increased underspend is driven by Digital Physical Forensics programmes being re-profiled into 24/25 due to delays of the Estates strategy.

- CTPHQ: Full year forecast is an £2.9m underspend against the revised budget of £56.4m. This is due to programme delays and a reduction in forecast expenditure within the Data projects (IDSET and Strategic Case Management Solution).
- Fleet. The fleet capital programme is forecast to deliver on budget in 23/24. The £2.5m underspend is in externally funded areas TFL, CT and Heathrow.

4.13 Earmarked reserves of £448.7m were available from 1 April 2023 and the budget approved in March 2023 included the proposed use of reserves totalling £193.6m. The planned use of reserves is forecast to increase by £17.5m to £211.1m as a result of the reprofiling of projects and changes in planned usage of reserves.

5 CORRESPONDENCE AND MAYOR'S QUESTIONS

MOPAC manages and prioritises all Mayor's Questions and correspondence received to ensure that it is meeting its obligation to respond in a timely manner and to a high standard.

5.1 Mayor's Questions (MQs)

Mayor's questions	Total received	Responded to within the GLA agreed timeframe	In percentage terms
May 2020	27	16	60%
June 2020	74	27	36%
July 2020	60	13	21%
August 2020	No MQS		
September 2020	115	69	60%
October 2020	69	36	52%
November 2020	77	51	66%
December 2020	67	23	34%
January 2021	102	21	21%
February 2021	85	43	50%
March 2021	66	66	100%
April 2021	No MQs		
May 2021	90	55	61%
June 2021	66	34	52%
July 2021	155	57	37%

August 2021	No MQs		
September 2021	97	59	61%
October 2021	86	29	34%
November 2021	74	33	45%
December 2021	62	22	35%
January 2022	106	46	43%
February 2022	76	22	29%
March 2022	61	47	77%
April 2022	No MQs		
May 2022	58	12	21%
June 2022	92	45	49%
July 2022	60	23	38%
August 2022	NO MQs		
September 2022	89	25	28%
October 2022	55	34	62%
November 2022	77	34	44%
December 2022	37	14	38%
January 2023	98	47	37%
February 2023	50	21	42%
March 2023	47	13	28%
April 2023	No MQs		
May 2023	60	24	40%
June 2023	185	62	34%
July 2023	61	35	57%
August 2023	No MQs		
September 2023	61	27	44%

October 2023	67	12	18%
November 2023	59	15	25%
December 2023	66	26	39%
January 2024	95	51	54%

5.2 Correspondence received and responded to within 20 days

Month	Correspondence received	Number responded to within 20 working days	In percentage terms
May 2020	180	178	99%
June 2020	335	288	86%
July 2020	372	334	90%
August 2020	181	173	96%
September 2020	404	377	93%
October 2020	212	197	93%
November 2020	318	302	95%
December 2020	197	176	85%
January 2021	221	200	90%
February 2021	302	271	90%
March 2021	455	436	96%
April 2021	590	576	98%
May 2021	288	276	96%
June 2021	563	541	96%
July 2021	294	288	98%
August 2021	328	308	94%
September 2021	134	132	99%
October 2021	255	232	91%

November 2021	245	221	90%
December 2021	316	284	90%
January 2022	307	274	89%
February 2022	696	654	94%
March 2022	374	342	91%
April 2022	313	283	90%
May 2022	446	407	91%
June 2022	432	409	95%
July 2022	453	432	95%
August 2022	489	471	96%
September 2022	385	344	89%
October 2022	453	429	95%
November 2022	293	263	90%
December 2022	308	290	94%
January 2023	447	406	91%
February 2023	335	306	91%
March 2023	487	479	98%
April 2023	290	267	92%
May 2023	498	470	94%
June 2023	279	259	93%
July 2023	268	250	93%
August 2023	236	225	95%
September 2023	150	133	89%
October 2023	207	181	87%
November 2023	232	217	94%
December 2023	122	116	95%

January 2024	318	261	82%
---------------------	-----	-----	-----

6. MOPAC BUSINESS AND MEETINGS

In the period this report covers, the DMPC and MOPAC officers have had a range of meetings with key stakeholders and MPS officers in support of the Mayor.

6.1 Regular Meetings with:

- The Mayor and his team.
- The Commissioner and Deputy Commissioner.
- MPS Senior Officers.
- Partners including local authorities, criminal justice agencies, government departments, policing bodies, service providers and community groups.

Other meetings are outlined below.

6.2 Boards:

Date	MOPAC Meeting
15/01/2024	MPS/MOPAC Audit Panel
17/01/2024	Out of Court Disposals Partnership Board
17/01/2024	London Drugs Forum
22/01/2024	London Retail Harm Reduction Partnership
24/01/2024	Victim Care Extraordinary Programme Board
29/01/2024	London Policing Board – MPS Management Board meeting
30/01/2024	Group Collaboration Board
31/01/2024	CTP Investment Committee

6.3 Decisions

The following decisions have been published since the last report:

PCD 1591 Re-procurement OSG and Compliance contracts 1 – uplift and re-procure
PCD 1597 HO Winter Homicide Prevention Initiative Funding
PCD 1596 HO Grip Funding
PCD 1595 Grant Funding (LEDS)
PCD 1592 Re-procurement OSG and Compliance contracts 2 - reprocure

6.4 Future MOPAC meetings

Date	MOPAC Meeting
12/02/2024	Prison Violence Reduction Strategy Performance Board
12/02/2024	London Policing Board – People and Culture Committee
12/02/2024	Executive Committee Investment. Transformation and Technology
20/02/2024	Mayor’s Action Plan ERG
23/02/2024	London Adolescent Safeguarding Oversight Board
26/02/2024	Victims’ Board
29/02/2024	Reducing Reoffending Board
29/02/2024	Reducing Homicide Partnership
29/02/2024	Group Collaboration Board
01/03/2024	LSCP Executive meeting

04/03/2024	CONTEST Board
04/03/2024	VAWG Board
05/03/2024	London Policing Board
05/03/2024	London Domestic Abuse Partnership Board
05/03/2024	CTP Investment Committee
06/03/2024	Mayor's Action Plan Disproportionality Board
07/03/2024	IAM
07/03/2024	VRU Partnership Reference Group